

Claim Attachment Guidelines

Below, we list procedures and codes for which we might require specific information to process claims. Sometimes, we might request information for procedures not listed below.

Not all procedures are covered benefits for patients of plans with service from Author by Humana. You can call a Provider Navigator at 1-833-502-2013, 8AM to 5PM Eastern time, Monday through Friday to check patient benefits and eligibility.

Code	Information Needed
D0160, D0180, D0340	Detailed narrative*
D2330, D2331, D2332, D2335	Detailed narrative* and preoperative radiographs
D2390, D2930	Preoperative radiographs
D2510 through D2794	Preoperative radiographs; if the restoration is a replacement, also include the date of prior insertion and reason for replacement.
D4381	Current periodontal charting and prior periodontal history including dates of service, teeth, arches and or quadrants
D4910	Prior periodontal history
D4920	Detailed narrative*, including whether the patient was seen for follow-up visits
D5110 through D5283	<ul style="list-style-type: none"> • Extraction date for each tooth • Preoperative complete series of radiographs or panoramic film • Initial/replacement, the age of existing prosthodontic and narrative for replacement • Prior carrier**
D2940	Bitewing radiograph and detailed narrative*
D2950	Preoperative radiographs
D2952, D2953, D2954, D2957	Preoperative radiographs and date of completed root canal
D2955	Detailed narrative* and preoperative radiographs
D2960 through D2962	Preoperative radiographs; if the restoration is a replacement, also include the date of prior insertion and reason for replacement.

Code	Information Needed
D2971	Detailed narrative*, including if there is an existing partial in place
D5620, D5621, D5622	Detailed narrative*, including what was done to the framework
D5982	Detailed narrative*
D6010, D6013, D6040, D6050, D6055 through D6079, D6110 through D6117, D6194, D6195	<ul style="list-style-type: none"> • Extraction date for each tooth • Preoperative complete series of radiographs or panoramic film • Initial/replacement, the age of the existing implant, pontic or denture and narrative for replacement • Prior carrier**
D6080, D6095, D6100 D6190, D6930, D6980	Detailed narrative*
D6081	Periodontal charting, preoperative radiographs and detailed narrative*
D6090, D6092, D6093	Preoperative periapical X-ray and detailed narrative*
D2999	Detailed narrative* and description of service performed
D3221, D3230, D3240, D3310, D3320, D3330, D3331, D3332, D3333, D3351, D3352, D3353, D3410, D3421, D3425, D3426, D3430, D3450, D3470	Detailed narrative* and preoperative periapical radiograph of the tooth
D3346, D3347, D3348	The date of service of the previous root canal therapy and preoperative periapical X-rays of the tooth
D3910	Detailed narrative* and preoperative periapical radiographs of the tooth
D4210 and D4211	Detailed narrative,* periodontal charting and preoperative radiographs (not panoramic film)
D6101 through D6104	Preoperative radiographs, detailed narrative* and periodontal charting
D6205 through D6794	<ul style="list-style-type: none"> • Extraction date for each tooth • Preoperative complete series of radiographs or panoramic film • Other missing teeth in the arch that are not replaced • Initial/replacement, the age of the existing prosthodontic service and narrative for replacement • Prior carrier**

Code	Information Needed
D6980	Detailed narrative*
D7210, D7250, D7280	Preoperative radiographs
D7220, D7230, D7240, D7241	Preoperative complete series of radiographs or panoramic film
D4240, D4241 and D4249 through D4267	Periodontal charting and preoperative radiographs (not panoramic film)
D4245	Preoperative periapical radiograph and detailed narrative*, including documentation of keratinized tissue
D7260, D7261, D7291, D7472, D7473, D7490, D7510, D7521, D7530, D7540, D7550, D7610, D7620, D7630, D7640, D7650, D7660, D7670, D7671, D7680, D7710, D7720, D7730, D7740, D7750, D7760, D7770, D7771, D7780, D7920, D7922, D7963, D7971, D7972, D7979, D7980, D7981, D7982, D7983, D7990, D7991, D7997, D7999	Detailed narrative*
D7270	Detailed narrative*, preoperative radiographs and medical carrier explanation of benefits
D4268, D4320, D4321	Detailed narrative* and preoperative radiographs
D4270, D4276	Periodontal charting or detailed narrative with the millimeter (mm) of recession or lack of attached gingiva/keratinized tissue for each tooth
D4273, D4275, D4277, D4278, D4283, D4285	Periodontal charting or detailed narrative with the millimeter (mm) of recession or lack of attached gingiva/keratinized tissue for each tooth. Preoperative radiographs (not panoramic film) also are required if the tooth is missing or has an implant.
D4274	Periodontal charting and preoperative radiographs (not panoramic film)
D4341, D4342	Periodontal charting and preoperative radiographs
D4346	Detailed narrative*, periodontal charting and preoperative radiographs; full mouth radiograph (not a panoramic film)
D7272, D7290, D7560, D7950, D7951, D7952, D7953, D7955	Detailed narrative* and preoperative radiographs

Code	Information Needed
D7412	Pathology/biopsy report or treatment records and detailed narrative
D7995, D7996	Detailed narrative* and preoperative complete series of radiographs or panoramic film
D9130, D9410, D9420, D9930, D9442, D9944, D9945, D9946	Detailed narrative
D9220 through D9243	Anesthesia records and detailed narrative*

*A detailed narrative should include any pertinent diagnostic data, a description of any unusual circumstances that impacted the treatment, and the reason the procedure was performed.

**Prior carrier information is needed only when a tooth extraction was done prior to the member becoming effective with Humana.

The Author by Humana operational team does not request that radiographs be taken solely for benefit determination purposes. Radiographs should be dated, properly labeled, and of diagnostic quality according to accepted standards of care. Please do not send photocopies. DentalXChange Attachment Services can be used for submitting digital radiographs or other required attachments. While intraoral photographs are not required, we would be pleased to accept and review them if you feel that they will assist us in making a benefit determination.

Current Dental Terminology© American Dental Association

To enable quick and timely processing of your claims, please remember to include the following information when submitting a claim: Tax Identification Number, rendering dentist and practice location.