

Author by Humana Cheat Sheet



Prior Authorizations

Medical Prior Authorizations

Submit Online:

- via [Availity](#)
- via Electronic Data Interchange (EDI):
Payer ID: 61108

Fax: 833-301-1006

Mail: Author Right Care, PO Box 254, Sidney NE 69162

Call: 833-502-2013, 8 AM – 5 PM Eastern time,
Monday – Friday

Pharmacy Prior Authorizations (Humana Clinical Pharmacy Review, HCPR)

Submit Online: [CoverMyMeds](#)

Fax: 877-486-2621

Call: 1-800-555-CLIN (2546), 8 AM – 8 PM local time,
Monday – Friday

Musculoskeletal Prior Authorizations (Cohere Health)

Submit Online: [CohereNext Online Portal](#)

Fax: 857-557-6787

Call: 833-282-0033, 8 AM – 6 PM Eastern time,
Monday – Friday

Outpatient Chemotherapy & Radiation Oncology Prior Authorizations (New Century Health, NCH)

Submit Online: [NCH Provider Web Portal](#)

Call: 888-999-7713, 8 AM – 8 PM Eastern time,
Monday – Friday (Medical Oncology: Option 1,
Radiation Oncology: Option 2)

Helpful Resources:

- [Availity® Quick Start Guide](#)
- [Prescriber Quick Reference Guide](#)
- [Cohere Quick Start Guide](#)
- [New Century Health Quick Start Guide](#)
- [Author by Humana Provider Manual Appendix](#)
- [Author by Humana Prior Authorization List \(PAL\)](#)

Claims

Submit Online:

- via [Availity](#)
- via Electronic Data Interchange (EDI):
Payer ID: 61108

Fax: 949-579-2964

Mail: Author Claims, PO Box 253, Sidney NE 69162

Call: 833-502-2013, 8 AM – 5 PM Eastern time,
Monday – Friday

Please Note: Unless applicable law provides that submissions can be in paper format, providers must submit all claims, encounters, and clinical data to Author by Humana by electronic means.

Helpful Resources:

- [Claims Payment Disputes Quick Start Guide](#)
- [Claims Processing Edits](#)
- [Claims Payment Policies](#)
- [Electronic Claims Payment](#)
- [Payment Integrity & Disputes](#)

Grievances & Appeals

Standard Appeal

Fax: 833-301-1004

Mail: Author Grievances & Appeals, PO Box 273,
Sidney NE 69162

Call: 833-502-2013, 8 AM – 5 PM Eastern time,
Monday – Friday

Expedited (Fast) Appeal

Fax: 833-301-1005

Call: 833-502-2013, 8 AM – 5 PM Eastern time,
Monday – Friday

Please Note: Expedited appeals are only appropriate for services that haven't been rendered yet and if you and your patient believe that waiting for a standard decision could seriously harm the patient's life, health or ability to regain maximum function. To process an expedited appeal, we'll need you to share a statement indicating why the request should be expedited.

Helpful Resources:

- [Part D Redetermination Requests](#)

Frequently Used Numbers

Author Provider Navigators 1-833-502-2013

Cohere Health 1-833-283-0033

Availity 1-800-AVAILITY (282-4548)

Author Care Coordinators 1-833-502-2012

NCH 1-888-999-7713

HCPR 1-800-555-CLIN (2546)

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Author by Humana Member ID Cards

For easy identification, patients of plans that include Author by Humana have an ID card that features the Author by Humana logo. We've included an example of the Author by Humana-specific ID card here:

author by Humana
HUMANACHOICE (PPO)
A Medicare Health Plan with Prescription Drug Coverage

Dental Included CARD ISSUED: MM/DD/YYYY

MEMBER NAME
Member ID: HXXXXXXXXX

Plan (80840) 9140461101

RxBIN: XXXXXX
RxPCN: XXXXXXXX
RxGRP: XXXXX

Copayments
OFFICE VISIT: \$XX
SPECIALIST: \$XX
HOSPITAL EMERGENCY: \$XX

MedicareRx
Prescription Drug Coverage
CMS XXXXX XXX

Call a Care Coordinator with any questions:
1-833-502-2012 (If you use a TTY, call 711)

Provider/Doctor Inquiries: 1-833-502-2013
Pharmacist/Prescriber Rx Inquiries: 1-800-865-8715
Claims, PO Box 253, Sidney, NE, 69162
Medicare limiting charges apply
Please visit us at **AuthorbyHumana.com**
Additional Benefits: DENXXX VISXXX HERXXX

2022 Author by Humana Plan Information

The information below is for 2022. To view Author by Humana plan information from 2021, click [here](#).

Pickens
Oconee
Anderson

HumanaChoice PPO H5216-237-002, Group ID: Y8844

Berkeley
Charleston
Dorchester
Colleton

HumanaChoice PPO H5216-282-002, Group ID: 2A998
Humana Gold Plus HMO H5619-144-002, Group ID: 2A686
HumanaChoice PPO H5216-075-000, Group ID: Y8832
Humana Gold Plus HMO H5619-083-000, Group ID: Y8866