

How to Streamline Your Claims Payments with Electronic Funds Transfer (EFT) via the Availity Portal

Enrolling in EFT with Humana and Author by Humana allows for payments to be directly deposited into your practice's bank account. When you enroll in EFT via the Availity Portal, you are also automatically enrolled in ERA (Electronic Remittance Advice). ERA provides claim payment explanations in HIPAA-compliant files.

There is no separate EFT/ERA Enrollment for Humana and Author by Humana. If your practice is already enrolled in EFT/ERA with Humana, that payment preference is carried over to your payments from Author by Humana.

Author by Humana Provider Navigators are available to assist you with EFT/ERA enrollment. Call a Provider Navigator at 1-833-502-2013, 8 AM - 5 PM Eastern time, Monday through Friday.

How do I enroll in EFT/ERA?

- Log in to [Availity.com](https://www.availity.com).
- Select 'South Carolina' as your region then select 'Author by Humana' from the Payer Spaces dropdown menu.
- Select 'ERA/EFT enrollment' and insert your Organization Name and Tax ID.
- Select 'Add EFT/ERA' and fill out Contact Information, NPI Details, ERA Details, and EFT Details.
- Once the required fields are completed, select 'Submit' to complete your request.

Once your request is submitted, you can return to the ERA/EFT Enrollment tile to view the status of your request, along with past enrollments. Enrollment takes approximately 10 to 30 days to be processed.

What are the benefits of EFT/ERA for my practice?

When your practice enrolls in EFT/ERA, you can expect:

1. Faster payment processing,
2. Reduced administrative burden,
3. Easy access to electronic payment history, and
4. Reduced risk of stolen or lost checks.

While Author by Humana and Humana do not charge for EFT/ERA, your practice's financial institution may charge a small fee. The financial institution should be contacted for more information.